

# SECURITY SYSTEM TROUBLE CONDITIONS GUIDE

## Viewing Trouble Conditions

The control panel continuously monitors a number of possible trouble conditions. If one of these trouble conditions occur, the keypad will beep twice every 10 seconds until you press any key on the keypad. Troubles can only be viewed when the system is in the disarmed state. If a trouble occurs while the system is armed, enter your access code to disarm the system, then follow the procedure below to determine the specific trouble.

### To view troubles from an LED Keypad:

A trouble will be indicated by the Trouble light which will remain ON until the trouble condition is cleared. If you cannot determine or remedy the cause of the trouble condition, contact Polos Electronics for assistance.

To view the type of trouble condition, press [\*][2]. One (or more) zone lights will turn ON, indicating the various trouble conditions:

#### ZONE LIGHT TYPE OF TROUBLE

1 - Service required.

Press [1] and one or more of the zone lights corresponding to the following system troubles will turn ON:

1. Low System Battery
2. Bell Circuit Trouble
3. General System Trouble
4. General System Tamper
5. General System Supervisory
6. Not used
7. PC5204 Low Battery
8. PC5204 AC Failure

2 - Indicates the loss of AC power. When this trouble occurs, the Trouble light will turn ON but the keypad buzzer will not sound.

3 - Telephone line trouble.

4 - The panel has failed to communicate with the central station.

5 - Zone fault. Press [5] and the zone light(s) corresponding to the faulted zones will turn ON.

6 - Zone tamper. Press [6] and the zone light(s) corresponding to the tampered zones will turn ON.

7 - Low zone battery. Press [7] and the numbers corresponding to the zones with battery trouble will turn ON.

8 - Loss of time on system clock.

### To view troubles from an LCD Keypad:

From the Ready state, use the arrow (< >) keys to scroll to the following message:

"System Trouble  
(\*2) to View < >"

Press [\*] [2] to view the trouble, The message will read:

"View Trouble < >  
Trouble Message"

Use the arrow (< >) keys to view which troubles are present on the system, Once you have scrolled through the list of troubles, press the [#] key to exit the Trouble Viewing mode and return to the Ready state